

Buyback Contact Information



Issue/Reason	Whom to Contact	Phone Number	Email Address
Questions about buyback funds	Accounting	800-325-3216	buybackacctg@mbsbooks.com
Questions regarding the MBS database: titles, authors, etc.	Database Management	800-325-9017	dbmgmt@mbsbooks.com
Questions regarding hardware equipment	Hardware Support	800-325-6375	hdw@mbsbooks.com
Questions regarding pricing of a no-value title, permission to send in more than stated quantity limit.	Inventory Management	800-325-0929	textbookquotes@mbsbooks.com
Questions regarding promotional materials, cartons or supplies.	Marketing	800-325-3248	buyback@mbsbooks.com
Questions regarding buyback shipments to MBS	Receiving Administration	800-325-3217	recadmin@mbsbooks.com
POS support	Systems Support	800-325-0824	pos@mbsbooks.com
	–After Hours	573-268-5441	
Client Services support	Systems Support	866-638-5948	
	–After Hours	573-777-0872	